



Purchasing policy

February 2022

The aim of this policy is to create a reference framework for the selection criteria used to appoint suppliers and distributors so that business activities are carried out in accordance with the best international practices and with the sustainability policy of HM-whala!hotels.

This purchasing policy is applicable to all purchases of products and services by any of the hotels belonging to the HM-whala!hotels chain.

Through the chain's purchasing department, HM-whala!hotels undertakes to apply the following criteria to the selection process of suppliers and purchases of products and services:

- To choose suppliers who comply with the legislation in force in all the countries in which the chain is present.
- To choose suppliers whose products or services meet the standards established by HM-whala!hotels at any time in the fields of quality, sustainability and efficiency, instead of just using prices as the only decisive selection criterion.
- Insofar as is possible, to choose local suppliers and contractors in order to boost the development of the local business sector, contribute to local job creation, and foster the consumption of local products.
- To choose suppliers that strive to improve their environmental performance, whose resulting impacts on the supply chain can be documented.
- Preference will be given to products and suppliers with environmental certificates.
- Whenever possible, in purchases of products and services, the most sustainable, environmentally efficient alternatives will be taken into consideration and given preference.
- In the purchase or replacement of equipment, low-consumption or energy-efficient technologies will be opted for.
- Bulk buys will be made or products will be chosen with the least possible packaging in order to reduce the generation of waste.
- Whenever possible, purchases of recyclable, biodegradable and recycled products will be considered.
- Chemical products will be purchased that are not harmful to the environment.

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