

Childhood Protection Policy

February 2022

HM-whala!hotels acknowledges the fact that child labour and the sexual exploitation of children is a problem that extends to the tourism industry. The hotel chain hence undertakes to try and combat any kind of child exploitation.

Our child protection policy is a broad-ranging one, encompassing all the company's current work centres and any future ones that HM-whala!hotels might operate.

This child protection policy applies to all the people who work for or are associated with our hotels in some way, including all our teams of staff, guests and visitors.

HM-whala!hotels undertakes to report any case of child abuse that is detected at any of its hotels, and it is totally committed to upholding and guaranteeing children's rights, in particular the following:

- Education: All children have a right to an education that develops their personality, talents and skills to the full.
- Health: All children have a right to healthcare, drinking water, nutritious food and a safe environment so that they can be as healthy as possible.
- Childhood: All children must have the necessary care and attention, protection and opportunities for rest and playtime.
- Non-discrimination: All children have the same rights, regardless of their ethnic origin, sex, beliefs, abilities and family background.
- The right to be heard: All children have a right to express their views in all matters that affect them so that their opinions are taken seriously, bearing in mind their age and maturity.

HM-whala! hotels agrees to adhere to the Code of Conduct for the Protection of Children from Sexual Exploitation in Travel and Tourism (ECPAT), and it undertakes to comply with the code's six criteria:

- To establish an ethical corporate policy against the sexual exploitation of children.
- To provide relevant training for company staff in the countries of origin and destinations in which it operates.
- To include a clause in contracts with suppliers expressly repudiating the sexual exploitation of children.
- To provide related information to tourists through brochures, triptychs, posters, onboard informative videos, tickets, websites or however the company deems most suitable.
- To provide related information to "key" local agents at each destination.
- To report annually on the implementation of these criteria.

Antonio Horrach Moyá CEO

